

Welcome to the Lantra staff directory.
Please get in touch with any of our friendly members of staff
who will be happy to help with your enquiry.

Telephone: 02476 69 69 96

Business area		Name	Email	Telephone	
Sales	Customer calls, new business requests (including all Lantra Awards new applications for Instructors/Assessors, new Training Providers/Centres, Sector Schemes, Technical Awards, Customised Provision, Qualifications, Lantra CourseFinder enquiries)	Mike Appleyard	Sales@lantra.co.uk	07867 908 155	
		Jenni Smith		07867 908 191	
		Paul Smyth (based in NI)		07867 909 171	
		Louise Roberts		extension 219	
		Rebecca Hodgson		extension 244	
Lantra Awards Training and Qualification Consultancy		Lesley Barr	Lesley.Barr@lantra.co.uk	extension 212	
Product Development	Development and approval of new products and review of existing products	Lesley Barr	ProductDevelopment@lantra.co.uk	extension 212	
		Caroline Young		extension 227	
		Elaine Grove		extension 297	
		Ed Lewis		extension 203	
	Technical enquiries	Ed Lewis	Ed.Lewis@lantra.co.uk	extension 203	
Lantra Awards certificates and cards	Registration and certification across all Lantra Awards product areas (including Technical Awards, Customised Provision, Qualifications (VQ/CBQ), Sector Schemes, online ordering system)	Deborah Evans	Awards@lantra.co.uk	extension 308	
		Julie Holmes		extension 306	
		Sarina Desai		extension 294	
		Sharon Bradley		extension 242	
		Shona Hands		Sector.Schemes@lantra.co.uk	extension 291
		Dale Mullock			extension 292
	FISS/CSCS enquiries	Joshua White	Sector.Schemes@lantra.co.uk	extension 260	
		Dale Mullock		extension 292	
		Shona Hands		extension 291	
	Quality Assurance: Applications in process, approval and monitoring of Instructors, Assessors, Training Providers/ Centres	Skill area: lift truck and plant, abrasive wheels, tractors, groundcare Safety & Health Awareness Days (SHADs)	Caroline Sweet	Caroline.Sweet@lantra.co.uk	extension 254
Skill area: vehicles, livestock, health & safety, first aid, manual handling, fire arms, 4x4, pest control, pesticides, ATV Course endorsement		Steph Craig-Smith	Steph.Craig-Smith@lantra.co.uk	extension 255	
Skill area: forestry and arboriculture		Taruna Booth	Taruna.Booth@lantra.co.uk	extension 213	
Sector Schemes		Andy Hudson	Andy.Hudson@lantra.co.uk	extension 245	
Regulated Qualifications		Lesley Colvin	Lesley.Colvin@lantra.co.uk	extension 239	
Customised Provision		Laura Twigg	Laura.Twigg@lantra.co.uk	extension 279	
Membership and Lantra Awards insurance		Jackie Darlow	Jackie.Darlow@lantra.co.uk	extension 301	
Instructor training audit visits and membership (technical awards)		Caroline Sweet	Caroline.Sweet@lantra.co.uk	extension 254	
		Val Baber	Val.Baber@lantra.co.uk	extension 231	
Issuing Authority for Apprenticeships, Regulatory Authorities, HSE		Julie Murphy	Julie.Murphy@lantra.co.uk	extension 223	
Lantra Awards customer complaints		Lesley Colvin	Lesley.Colvin@lantra.co.uk	extension 239	
Lantra Awards HSE incidents/accident reporting		Laura Twigg	Laura.Twigg@lantra.co.uk	extension 279	
Schedule of Suppliers website		Margaret Ladkin	Margaret.Ladkin@lantra.co.uk	extension 233	
		Shona Hands	Shona.Hands@lantra.co.uk	extension 291	
Skills Manager, Upskill, National Student Database (NSD), Job Shop	Sales enquiries	Louise Roberts	Connect@lantra.co.uk	extension 219	
	Technical support	Helen Pettipher	Helen.Pettipher@lantra.co.uk	extension 303	
Investors in People enquiries		June Williams	InvestorsInPeople@lantra.co.uk	02476 858 408	
Marketing (including branding, shows and events, marketing collateral, CRM, lead generation and market research)		Ruth Shaw	MarketingCRM@lantra.co.uk	extension 270	
		Caroline Judd		extension 216	
		Susie Hobday		extension 230	
Online marketing (including websites, social media, digital marketing)		Kate Hurst	Online@lantra.co.uk	extension 282	
		Kat Page		extension 253	
Press, media and internal communications		Samuel Zelmer-Jackson	Media@lantra.co.uk	extension 256	

Business area		Contact name	Email	Telephone
Women and Work project enquiries		Lyndsay Bird	Lyndsay.Bird@lantra.co.uk	07867 908 167
Specific land-based and environmental industry enquiries	Agriculture (crops and livestock)	Alastair Johnston	Alastair.Johnston@lantra.co.uk	07771 946 728
	Animal care	Lisa Jarvis	Lisa.Jarvis@lantra.co.uk	07867 908 205
	Aquaculture	Ishbel Crawford	Ishbel.Crawford@lantra.co.uk	07867 908 198
	Environmental conservation	Kevin Patrick	Kevin.Patrick@lantra.co.uk	07867 908 187
	Equine	TBC	TBC	02476 69 69 96
	Farriery	Lisa Jarvis	Lisa.Jarvis@lantra.co.uk	07867 908 205
	Fencing	John Godden	John.Godden@lantra.co.uk	07867 908 197
	Fisheries management	Kevin Patrick	Kevin.Patrick@lantra.co.uk	07867 908 187
	Floristry	David Winn	David.Winn@lantra.co.uk	07973 613 728
	Game and wildlife management	TBC	TBC	02476 69 69 96
	Horticulture, landscaping and sports turf	David Winn	David.Winn@lantra.co.uk	07973 613 728
	Land-based engineering	John Godden	John.Godden@lantra.co.uk	07867 908 197
	Production horticulture	David Winn	David.Winn@lantra.co.uk	07973 613 728
	Trees and timber	Stuart Philips	Stuart.Philips@lantra.co.uk	07771 843 825
Veterinary nursing	Lisa Jarvis	Lisa.Jarvis@lantra.co.uk	07867 908 205	
RDPE LandSkills enquiries	LandSkills East	Ben Hogben	Ben.Hogben@lantra.co.uk	07789 920 231
	LandSkills East Midlands	Geoff Payne	Geoff.Payne@lantra.co.uk	07979 361 319
	LandSkills North East	Peter Nailon	Peter.Nailon@lantra.co.uk	07500 991 894
	LandSkills South East	Shelley Newton	Shelley.Newton@lantra.co.uk	07500 991 890
	LandSkills West Midlands	Michelle Ball	Michelle.Ball@lantra.co.uk	07917 428 108
	LandSkills Yorkshire and Humber	Julie Hamilton	Julie.Hamilton@lantra.co.uk	07867 908 179
Research enquiries	Ruchira Pounds	Research.Enquiries@lantra.co.uk	extension 226	
	Richard Sutcliffe		extension 237	
	Helen Albrow		extension 249	
	Charlotte Binnie		extension 266	
Policy, Research and Development general enquiries		Avril James	StandardsandQuals@lantra.co.uk	extension 286
National Occupational Standards (NOS) enquiries		Jenny Smith Sharon Sewell	StandardsandQuals@lantra.co.uk	extension 228 extension 232
Apprenticeship frameworks and certification	Apprenticeship framework enquiries	Jo-Anne Bryan	07867 908 163	
		Yvonne Ryan	Apprenticeships@lantra.co.uk	extension 225
	Apprenticeship certification enquiries	Jackie Doughty	extension 265	
Qualification frameworks (QCF, SCQF, QCFW, N/SVQ, Welsh Baccalaureate)		Nanette Lane	Nanette.Lane@lantra.co.uk	extension 221
Northern Ireland specific information		David Seffen	NI@lantra.co.uk	07867 908 160
Scotland specific information including general enquiries, FBAASS and Rural Business Women Project enquiries		Lisa Shek	Lantra.Scotland@lantra.co.uk	01738 55 33 11
Wales specific information	General enquiries	Hayley Cleaver	Wales@lantra.co.uk	01982 55 26 46
	Farming Connect enquiries	Sarah Lewis	Farming.Connect@lantra.co.uk	07827 956 765
		Eryl Roberts		07917 895 253
		Christopher Davies		07917 895 255
	Food and Drink Skills Project enquiries	Sian Roberts-Davies	FoodandDrink@lantra.co.uk	01982 55 26 46
Sarah Gould		07867 908 194		
Finance enquiries	Management accounts	Karen Turnock-Rogers	Karen.Turnock-Rogers@lantra.co.uk	extension 280
	Finance including invoices, supplier payments and bank enquiries	Angela Cox	Angela.Cox@lantra.co.uk	extension 220
	Finance including payment of expenses and Lantra Awards sales and purchase enquiries (Lantra Awards Training)	Anita Davies	Anita.Davies@lantra.co.uk	extension 215
	Finance including UpSkill financial transactions and Lantra Awards purchase enquiries (Sector Schemes and Qualifications)	Ciara Brown	Ciara.Brown@lantra.co.uk	extension 214