



Managing and Developing Interpersonal Skills and Customer Service Focus Within the Work Environment

At a glance...

Customised Provision

Recognised by: Lantra Awards

Overview in brief

This Lantra-accredited Customised Award is exclusively developed and delivered by a Lantra-approved Training Provider, who meets our quality standards. The course is specifically tailored to meet learners' needs. For further details about the course content and delivery locations, please contact the Training Provider using the details provided below.

The minimum age to undertake this course is 16.



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@LantraUK

T 02476 696 996

E awards@lantra.co.uk

Lantra, Lantra House, Stoneleigh Park,

Coventry, Warwickshire, CV8 2LG