

Operational Excellence Practitioner



At a glance...

Modular customised provision

Delivery Method:	Classroom
Recognised by:	Lantra Awards

Introduction

The aim of introducing Lean is to maximise customer value while minimizing waste, creating smoother processes, higher quality, lower costs, and a culture of continuous improvement.

Overview in brief

This Lantra-accredited Customised Award is exclusively developed and delivered by a Lantra-approved Training Provider, who meets our quality standards. The course is specifically tailored to meet learners' needs. For further details about the course content and delivery locations, please contact the Training Provider using the details provided below.

The minimum age to undertake this course is 16.

The course consists of up to 10 days of training which will encompass the key lean techniques to enable business transformation in a unit-based approach. By starting from the ground up this will drive the workforce towards a continuous improvement culture and improve employee engagement.

The finer details

This course consists of 8 units:

Introduction to Lean and Soft Skills (Unit 1): Including History of Lean, Value Streams, How it Works, Continuous Improvement Culture, Confidence, Understanding your Audience and Overcoming Common Challenges.

Visual Management (Unit 2): Visualising Goals & Results, Red Lines, KPIs and Tiered Meetings.





Problem Solving Basic – The 5 Whys (Unit 3): Root Cause and The 5 Whys Technique.

The Lean Wastes (Unit 4): Lean Principles, Transportation, Inventory, Motion, Waiting, Overproduction, Overprocessing, Defects and Skills.

Workplace Organisation (Unit 5): What is 5S and How to implement.

Standard Work (Unit 6): Standardisation, Baseline, Ensuring Safety, How to Prioritise and How to Sustain.

Process Mapping and VSM (Unit 7): Process Mapping, Activity Flow and Value Stream Mapping.

Problem Solving Advanced (Unit 8): Recognising Problems, Structured Approaches and Identifying Cause & Effect.

Who should attend?

This course is designed to be relevant across all job titles and applicable to every industry sector.

No previous training or experience is necessary, making the program accessible to all participants regardless of background.

What will be covered?

Course modules include:

1. Introduction to Lean and Soft Skills
2. Visual Management
3. Problem Solving Basic – The 5 Whys
4. Lean Wastes
5. Workplace Organisation
6. Standard Work
7. Process Mapping & VSM
8. Problem Solving Advanced

More than training delivery, we will take this to the workplace and assist in real world application.



Other areas of interest

[Risk Management for Construction Supervisors](#)

[Roll on Roll off Bulk Carrier \(Skills Card\)](#)



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