Since April this year Lantra has been issuing ecards in place of physical cards as the main method of award skills registrations. As we go through this transition there has been challenges and successes, working with industry partners, employers and learners we have been supporting our customers to make sure they have their up-to-date skills available. With ecards Learner skills are available on multiple platforms and its worth noting where and how you can access.

Method	Access	Location	How to access
Download your Ecard	Learner	Lantra Website https://ordering.lantra.co.uk/	The Learner logs into their account, scans the QR card and downloads to their smartphone
Learners downloading their skills registration card is the main method. All Learners must have on them at all times while on site their up-to-date skills registration card.			
Ecard Report	Training Provider	Lantra Website https://ordering.lantra.co.uk/	The Training Provider logs into their account and downloads the report.
The Training Provider can share this report with both the Learner & the employer to support.			
Lantra Card Checker	All	Lantra Website https://www.lantra.co.uk/certificate-checker/fissttm-card-checker	Enter the Learners personal details.
You will need the Learners Lantra ID number, their Surname and Date of Birth. This will provide a list of Learner skills, the level and expire date. At present the Learner's picture isn't present, however, this will be included shortly.			
CSCS GoSmart Card Checker	All	CSCS Website https://cardcheck.gosmart.co.uk/	Enter the Learners personal details.
It's worth noting this website is for chipped cards & won't necessarily display new ecards. CSCS will eventually discontinue this checker to be replaced by Smart Check App.			
CSCS Smart Check App	All	https://www.cscs.uk.com/about/cscs-smart-check/	Via your phone
You will need to download the app to your smartphone. The app allows you to use NFC, QR code or manual entry. This App will fully replace GoSmart.			

As with any new system, we have experienced bugs and skills cards not showing correctly. Lantra has managed to correct all issues. If you have any concerns, please contact our Customer Service team who will be more than happy to provide support and assistance.

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Regards
Lantra