

**Subject: e-card update**

**Date: 12th September 2023**

Since April this year Lantra has been issuing e-cards in place of physical cards as the main method for award skills registrations. As we are going through this transition there will be challenges and successes; working with industry partners, employers and learners we have been supporting our customers to make sure they have their up-to-date skills available. With e-cards Learner skills are available on multiple platforms and its worth noting where and how you can access this information.

Method	Access	Location	How to access
Download your e-card	Learner	Lantra Website <a href="https://ordering.lantra.co.uk/">https://ordering.lantra.co.uk/</a>	The Learner logs into their account, scans the QR code and downloads the card to their smartphone
Learners downloading their skills registration card is the main method. All Learners must have on them at all times while on site their up-to-date skills registration card.			
e-card report	Training Provider	Lantra Website <a href="https://ordering.lantra.co.uk/">https://ordering.lantra.co.uk/</a>	The Training Provider logs into their account and downloads the report.
The Training Provider can share this report with both the Learner & the employer to support.			
Lantra Card Checker	All	Lantra Website <a href="https://www.lantra.co.uk/certificate-checker/fissttm-card-checker">https://www.lantra.co.uk/certificate-checker/fissttm-card-checker</a>	Enter the Learners personal details.
You will need the Learners Lantra ID number, their Surname and Date of Birth. This will provide a list of Learner skills, the level and expiry date. At present the Learner's picture isn't available, however, this will be included shortly.			
CSCS GoSmart Card Checker	All	CSCS Website <a href="https://cardcheck.gosmart.co.uk/">https://cardcheck.gosmart.co.uk/</a>	Enter the Learners personal details.
It's worth noting this website is for 'chipped' cards & won't necessarily display new e-cards. CSCS will eventually discontinue this checker, to be replaced by the CSCS Smart Check App.			
CSCS Smart Check App	All	<a href="https://www.cscs.uk.com/about/cscs-smart-check/">https://www.cscs.uk.com/about/cscs-smart-check/</a>	Via your phone
You will need to download the app to your smartphone. The app allows you to use NFC, QR code or manual entry. This App will fully replace GoSmart.			

As with any new system, we have experienced 'bugs' and skills cards not showing correctly. Lantra has managed to correct all issues. If you have any concerns, please contact our Customer Service team who will be more than happy to provide support and assistance.

[LantraAwards@Lantra.co.uk](mailto:LantraAwards@Lantra.co.uk)

02476 696 996

Regards  
Lantra