

Mental Health First Aid Courses – Terms and Conditions

1. Through the MHFA England training programme Lantra has trained staff with specialist background in the land-based sector to be able to deliver the MHFA England Courses recognising the needs the sector has regarding mental health.
2. On successful completion of the course MHFA England will provide an electronic certificate which you can download. To successfully complete the course, you must attend all sessions and complete the individual learning sessions.
3. For courses to be successfully delivered there is a requirement to have numbers set between agreed minimum and maximum to ensure that you receive the best learning experience. If you have booked on to a course and learner numbers are not sufficient, we will offer you a full refund or allocation to a future course.
4. If you cannot attend the course for whatever reason we unfortunately can not offer a refund but will look to reschedule you to a future course.
5. Lantra will aim to refund any amounts within 3 working days of the agreement that a refund is required.
6. Some individuals may find the course disturbing and may struggle to complete the course. Your tutor will talk to you privately about this and try and facilitate you on to another course, but this may not always be possible.
7. To successfully enrol on to the course you must have paid at least 10 days in advance of the course so materials and pre-course preparation work can be provided in time for the course.
8. The materials are produced by MHFA England and Lantra is not responsible for the accuracy of any materials used.
9. If you are participating in a remotely delivered course you must have access to a stable internet connection capable of supporting 2-3 hours of continuous video feed.